



IIBA[®] International Institute
of Business Analysis

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Profession Introduction, Competency, and Collaboration

International Institute of Business Analysis

- ❑ Independent non-profit organization
- ❑ Formed in October 2003 with 28 founding members from eight countries.
- ❑ Today, the IIBA serves the educational and professional needs of more than 12,000 members worldwide in 89 countries with 59 chapters
- ❑ Developed and maintains the *Business Analysis Body of Knowledge*® (*BABOK*®)
- ❑ Created the Certified Business Analysis Professional™ (CBAP™) and Certificate of Competency in Business Analysis (CCBA™) designations
- ❑ Developed the Business Analyst Competency Model and self-assessment tools

IIBA® Definition of a Business Analyst

- A business analyst works as a **liaison** among stakeholders in order to elicit, analyze, communicate and validate requirements for changes to business **processes, policies** and **information systems**.
- The business analyst **understands business problems and opportunities** in the context of the requirements and recommends solutions that enable the organization to achieve its goals.

Structure of Business Analysis Body of Knowledge (BABOK)



How Business Analysts collaborate with other disciplines

Tactical

- Coordination of cross-functional communication
- Problem definition and resolution

Project

- Plan, coordinate, execute Requirements Development tasks
- Manage Requirements Changes
- Assist QA with test planning

Strategic

- Support business process improvement
- Facilitate enterprise level goal setting and delivery

Non-Project

- Collaborate with business areas in pre-project problem or opportunity ideation
- Research current practices

Certification, Chapters, and Careers

ISO 17024

IIBA Certifications

CCBA™

- 3750 hours of BA work over last 7 years aligned with BABOK Guide®
- 900 hours in 2 of 6 knowledge areas with 500 in 4 of 6 areas
- 21 hours of Professional development in last 4 years
- High school education or equivalent
- Two references from career manager, client, or CBAP™ recipient
- Signed Code of Conduct
- Exam

CBAP™

- 7500 hours of BA work over last 10 years BABOK Guide®
- 900 hours in 4 of 6 knowledge areas
- 21 hours of Professional development in last 4 years
- High school education or equivalent
- Two references from career manager, client, or CBAP™ recipient
- Signed Code of Conduct
- Exam

IIBA BA Competency Model

- The IIBA® Business Analysis Competency Model is a tool for assessing the ability of business analysts to properly perform this role.
 - Knowledge, skills and behaviors,
 - Qualities that can make a BA successful in doing this work
- IIBA® Business Analysis Self Assessment aids the individual practitioner in understanding their strengths and opportunities for improvement

Chicagoland IIBA Chapter

- ❑ Formed in 2007
- ❑ Monthly dinner meeting
 - Practical Presentation
 - Networking
- ❑ Meetings conducted around Chicagoland
- ❑ About 70 attendees at meetings drawing from about 2000+ subscribers in the area
- ❑ Ongoing Study Group for members pursuing certification
- ❑ Corporate Membership and Outreach

Future of Business Analysis

- According to the Salary Guides from staffing company Robert Half International the **senior business systems analyst** is included in the 11 top jobs for 2011!
- Global Knowledge / Tech Republic 2010 Salary Survey places **Business Analysis** as #5 in the Top 10 Skill Sets needed along with Project Management (#1) and Security (#2)
- Growing Opportunities: Business Analysts with Agile project experience / Business Analysts with post-implementation ERP improvement experience